



Service Offerings for Major Implementations

CIO Services, LLC



www.cioservices.us

Companies have invested a great deal of money in process-enabling information technology, IT that facilitates the execution of entire business processes. However, in many cases, such investments failed to pay off, failed to live up to expectations, achieve a measurable financial impact, improve work processes or bring about organizational change.

Enterprise Resource Planning (ERP) and CRP implementations are some of the most complex IT projects in a business. Systems, such as Oracle, PeopleSoft, SAP, JD Edwards, and others, are large, complex packages that touch all parts of the enterprise and require that everyone get involved. No major systems implementation is only about the software and hardware. It is about change management, people's principles, their beliefs and the way they have done things for many years.

At CIO Services we believe, after managing many global systems implementations, that there is no cookbook process that fits all situations. The single most important factor for successfully implementing a major system is **Experience – having done it before**. We have seen in situ what works and what does not. We have an eye for the pitfalls and for the shortcuts. We have delivered on time, on budget, and on expectations. We offer the following services in support of your major systems implementation.

Project Development and Kickoff

- Solutions & vendor evaluation and recommendations
- Project & resources planning and budgeting
- Requirements and specifications gathering and development
- Contract negotiations
- ROI projections
- Infrastructure needs and projections

Execution Leadership & Management

- Resources recommendations and provision, contractor management
- Business & IT teams design, selection and processes
- CRP & testing processes design and execution
- Training & documentation processes and planning
- Contract Management
- Project Management best practices
- Executive and sponsor briefings
- Budget management

Go – Live

- Readiness assessment
- Cut-over event planning
- System support planning and budgeting
- Back-out plan design
- ROI realization
- Metrics and SLAs

For more Information: email info@cioservices.us phone 770-634-1210 website <http://cioservices.us>