

Service Offerings for Outsourcing

CIO Services, LLC



www.cioservices.us

Outsourcing continues to increase for IT-intensive business activities. The processes being outsourced range from administrative, non-critical tasks to strategic business processes. All industries are involved from banking to manufacturing and hospitals. The primary reasons for outsourcing include; cost savings, focus on core business, technology upgrades needed, and strategic BPO for performance and efficiency.

To undertake a successful outsourcing companies must be able to effectively manage the processes involved including; a sourcing strategy, identification of capabilities to be sourced, execution of the approach, management of risks, source selection, sourcing governance, and relationship management. CIO Services has the experience of having successfully conducted multi-year, near \$100 Million in outsourcing activity, both domestically and internationally, across most IT scope of activities.

In support of your outsourcing efforts CIO Services provides the following offerings.

- Cost & Economic Viability Assessments
- Overall process & scope design and management
- Vendor evaluation and selection
- Skills and process needs assessments
- RFP design and development
- Contract design and negotiation (renegotiation)
- SLA design and implementation
- Alignment to best practices such as the eSourcing Capability Model for Clients (e-SCM-CL) (Carnegie Mellon)
- Offshore staff augmentation
- Personnel transition plans
- Asset transition plans

For more information please contact us at:

Email info@cioservices.us

Website <http://cioservices.us>

Phone 770-634-1210